

SUCCESS STORY

Rub-A-Dub Plumbing

Sees incredible savings in first month with GPS Insight

GPSINSIGHT





Company Profile



Company:

Rub-A-Dub Plumbing

Industry:

Plumbing

Location:

Tyler, TX

Website:

rubadubplumbing.com

Company

Rub-A-Dub Plumbing offers plumbing and septic services throughout East Texas.

Challenge

Unable to Verify Technicians' Locations

Before using GPS Insight, Rub-A-Dub Plumbing had a difficult time locating where technicians were at any given time throughout the day. The issue affected many areas of the business, the largest of them being overtime hours claimed. Not having location data made it near impossible to enforce Rub-A-Dub Plumbing's standards of accountability, which techs sign off on. Each technician averaged 15 hours of overtime each week.

High Fuel Costs

Since they couldn't effectively dispatch techs to customer sites, they took inefficient routes and unnecessary stops throughout the day, resulting in very high fuel costs.

Solution

With costs on the rise, Rub-A-Dub Plumbing needed a solution fast to help curb these costs and stop the bleeding. GPS Insight keyed in on these challenges and delivered the insight needed to resolve them.

Lowered Overtime Costs

After implementing GPS Insight, Rub-A-Dub Plumbing's average time worked of 55 hours per week per technician dropped to 47 hours, equating to an 18% decrease in overtime hours claimed in the first month. This decrease in hours claimed meant thousands of dollars saved in payroll! Because of the integration between

their field service solution and GPS Insight tracking, they can verify if a tech clocked out at the last job or at home. They were able to verify that technicians were not clocking out when they were supposed to before leaving the last job of the day.

GPS Insight has given us the ability to reduce costs, which put a few precious points back to the bottom line. Everyone needs that.

—Ginny Rivers
Administrative Manager
Rub-A-Dub Plumbing

Increased Driver Accountability

With a system now in place to locate techs at all times, Rub-A-Dub Plumbing found a driver going home to take long lunches. GPS Insight provided the tools necessary to reinforce driver policies already in place to stop this behavior.

Reduced Fuel Costs

There are many factors that can raise fuel costs. Sometimes it can be the result of one issue or many happening at once. In Rub-A-Dub Plumbing's instance, they were able to decrease fuel costs and save over \$400 on their fuel bill alone in the first month with GPS Insight! This was achieved by putting an end to unnecessary stops made by the drivers and reducing overall miles driven.

Ginny Rivers, Administrative Manager at Rub-A-Dub Plumbing, said, "It's a powerful tool to add to your arsenal for getting a leg up on the competition. In the service industry, we need every advantage we can gain to stay ahead of our competitors."



Highlights

- **18% decrease in reported overtime hours** within the first month, saving thousands of dollars on payroll
- **\$400 saved** on fuel costs alone within the first month

Product Links

- [GPS Tracking](#)

About GPS Insight

GPS Insight helps fleet and field service businesses by delivering innovative solutions and actionable insights. Organizations across the globe turn to GPS Insight when they have high operating costs, are worried about safety on the roads, and struggle with fleet and field inefficiencies that waste valuable time and money. GPS Insight offers best-of-breed technology for organizations with drivers and technicians in the field, fleets of vehicles, trailers, and other mobile assets. GPS Insight provides many solutions that include vehicle and asset tracking, fleet management, AI-enabled smart cameras, field service management, and regulatory compliance solutions.

GPS Insight

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